

Access Statement for Melton Theatre



This access statement does not contain personal opinions as to our sustainability for those with access needs, but aims to accurately describe the facilities and services that we offer to our visitors.

If you require any further information please call us on 01664 851111 or email boxoffice@brooksbymelton.ac.uk

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MELTON THEATRE

Melton Theatre, Asfordby Road, Melton Mowbray, Leicestershire LE13 0HJ
T: +44 (0)166 485 1111 E: boxoffice@brooksbymelton.ac.uk W: www.meltontheatre.co.uk

Melton Theatre is part of Leisure Services Ltd, a registered company in England.
Company no. 2769600

Welcome

The award winning Melton Theatre was built over 40 years ago and in this time has supported many college and community ventures plus the very best in touring productions and artists.

The theatre was refurbished during the summer of 2009 and its 340 seat auditorium is a great asset for the people of Melton and Leicestershire at a time when small community theatres are under huge financial pressures. The theatre is housed inside the Creative and Services Industry campus of Brooksby Melton College at the heart of Melton Mowbray and is used by the college to train the next generation of performers and behind the scenes technicians.

- Melton Theatre has lift access to upper floor areas and all areas of the building are accessible.
- There are accessible toilets on all levels
- Baby change facilities are available and located conveniently close to the Box Office foyer
- Assistance dogs are very welcome and water is available if required
- A Fixed induction hearing loop is fitted within the theatre auditorium and is turned on during performances
- We look forward to welcoming you for your visit. If you should have any additional queries or require any assistance please phone on 01664 851111 or email boxoffice@brooksbymelton.ac.uk



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Planning your visit

By Bus

Frequent bus services run from all major surrounding towns and cities to Melton Mowbray. A bus stop is available for those customers travelling from Leicester opposite the theatre on Asfordby Road and to the left of the building when returning to Leicester.

For those customers traveling from other locations via bus, the main bus rank is situated on St. Mary's Way just a short walk from the theatre. Once you have alighted your bus, walk towards Norman Way and then turn left towards Asfordby Road. Cross the traffic lights at Wilton Road and then access the Box Office from our Asfordby Road entrance.

Please check the current timetables prior to travelling to the venue at the below links:

- [Leicester](#)
- [Nottingham](#)
- [Loughborough](#)
- [Grantham](#)

By Rail

Melton Mowbray station is approximately 10 minutes walk away from Melton Theatre.

Please follow signage from the station to Melton Mowbray town centre via Play Close park. Once in the market place, follow Nottingham Street to the top passing Ye Olde Pork Pie Shoppe and turn left towards Asfordby Road. Cross the traffic lights at Wilton Road and then access the Box Office from our Asfordby Road entrance.

Full details about the station can be [accessed here](#)

Please check with [National Rail](#) for current timetables prior to travelling to the venue.

By Bicycle

Melton Theatre is situated within the Creative and Services Industry campus at Brooksby Melton College. For Sat Nav or maps apps please use the postcode LE13 0HJ. We offer bike shelters outside the frontage of the building on Asfordby Road.



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By Road

Melton Theatre is situated within the Creative and Services Industry campus at Brooksby Melton College. We are right on the junction of the A607 Leicester/Grantham Road and A606 Nottingham Road. Our reception and theatre foyer is on the A6006 Asfordby Road.

Our Address is: Melton Theatre,
Asfordby Road,
Melton Mowbray,
Leicestershire
LE13 0HJ

Car Parking



There are 5 on-site parking spaces for blue badge holders. These spaces are accessed via a barrier controlled car park on Asfordby Road, please pull up to the barrier and sound the buzzer for attention if it is not raised. A member of our Box Office team will grant access and advise you how to enter the building.

There are a number of public car parks in Melton Mowbray and they are free after 6pm (and all day Sunday).

Our nearest public car park is just south of the theatre on the A606 Wilton Road. Use the Postcode LE13 0UJ for Sat Nav. Please note that this is a short stay car park and will only allow a maximum stay of 3 hours. This car park is a tarmac surface and offers 6 designated blue badges bays.

Our nearest long stay car park is situated on Scalford Road. This car park is located next to the Cattle Market, use the Postcode LE13 1JY for Sat Nav. This car park is a gravel surface and does not offer designated blue badge bays. Please note that on market days (Tuesday and Friday) this car park can be busy.

None of these car parks require steps for access.

Current public car park charges can be found at the following location:
http://www.melton.gov.uk/info/200072/parking/248/car_parking_charges



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Main entrance



- Tickets can be purchased at the main entrance to the Box Office at the ticket desk from either of our terminals
- Access is step free with push button entry for access, there is an intercom for entrance after 7pm
- The entranceway is slabbed and the Box Office is carpeted
- Lighting in the Box Office is bright and is provided by several spotlights
- There is background music in the Box Office and background noise is possible from other visitors and college activity
- All staff wear ID badges identifying their position
- The front desk is low level and wheelchair accessible (height 76cm)
- Concession tickets available, subject to the ticketing policy and the Visiting Company
- Visitors are provided with a ticket and receipt as proof of purchase in a Melton Theatre branded ticket wallet

Concessionary ticket policy

To be eligible for concessionary tickets, you must meet the entry requirements as set per production.

These often include, but are not limited to the following:

- Full Time Student
- Over 65
- Under 16

We reserve the right to ask for evidence of qualification for concessionary rate tickets. Evidence could be proof of age documentation or valid student ID.



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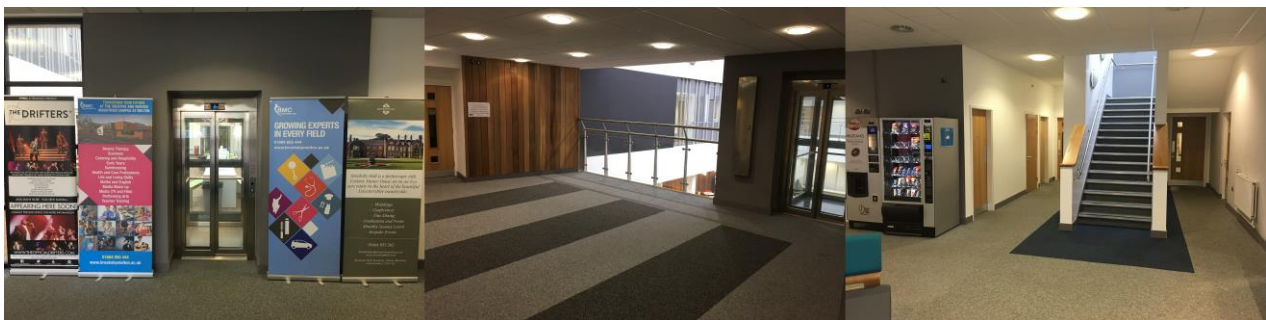
Personal assistants

- We welcome personal assistants with those visitors that require them.
- Where possible, a concessionary rate ticket will be issued for both the recipient and carer. However, this is issued on a show by show basis and set by the Visiting Company.
- Due to safeguarding policies, we cannot allow anyone under the age of 16 to be a personal assistant to another person.

Lifts

There is an accessible lift for all areas of the building

- Dimensions of lift are 90cm wide and 120cm deep.
- See through scenic glass panels to rear and side
- Lift has audio announcements



Stairs to Access the Auditorium

- Closed stairs with handrails on both sides
- Well-lit areas
- 2 floors to the building
- 2 flights of stairs - 1 carpeted and one vinyl

Advice for visitors affected by photosensitive epilepsy

Persons affected are sensitive to flash rates around 16-25 Hz but some seizures may be triggered at rates as low as 3Hz and up to 60Hz. This is sometimes known as flicker sensitive epilepsy. Lighting for some of our shows may be within this range.

If a production makes use of this frequency, clear signage will be shown in the concourse.

Announcements will also be made prior to the show commencing and at any intervals.



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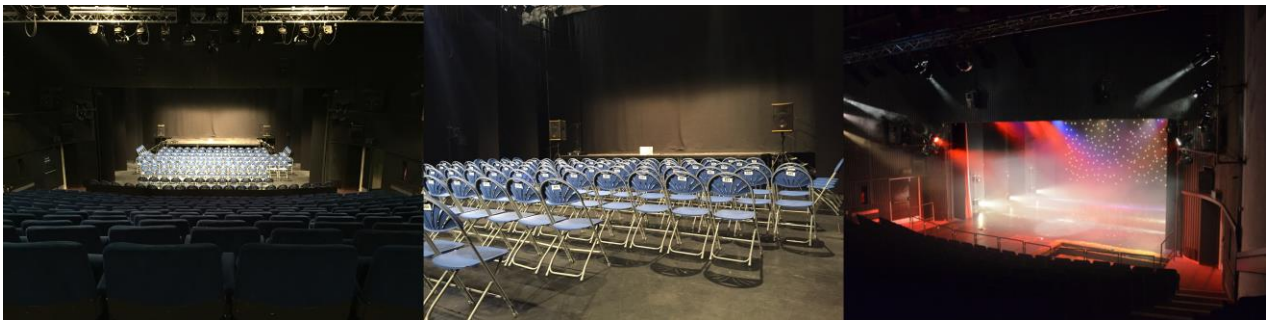
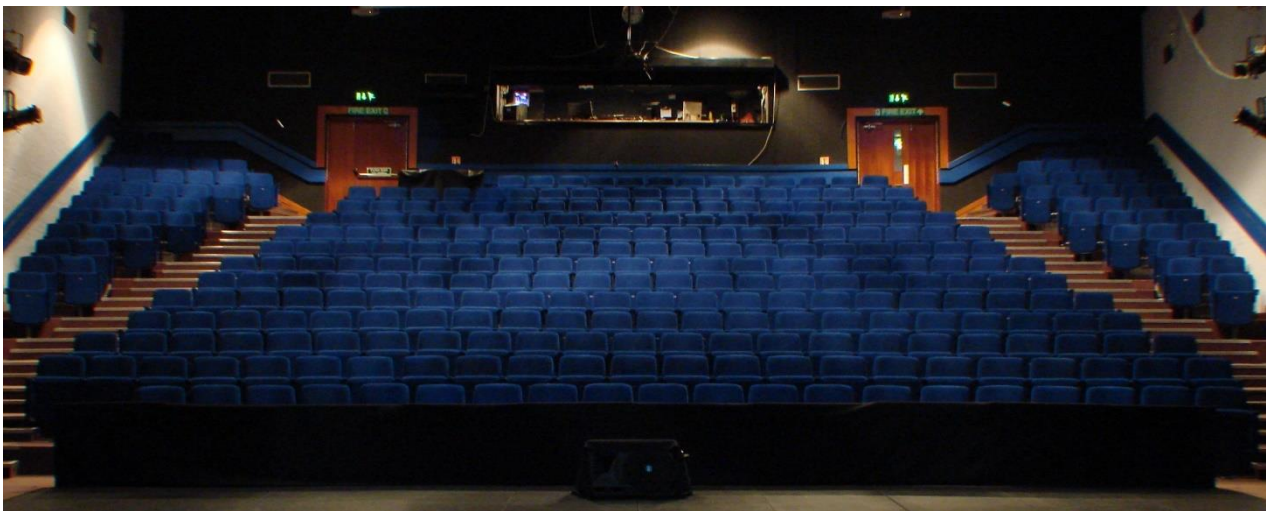
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Our spaces

Melton Theatre is committed to delivering a wide variety of shows and events for you to enjoy. Events take place predominantly in our auditorium, but we also make use of other spaces within the building for suitable events.

Shows are ordinarily ticketed and you will be able to pick your own seat for the show, however some events will be general admission. Those patrons with access requirements are encouraged to contact the Box Office on 01664 851111 so we can best accommodate your requests/needs.

Theatre Auditorium



- There are 2 possible standard layouts for shows in the auditorium
 - Fixed seat 340 capacity – tiered seating
 - 4 wheelchair positions each with companion spaces
 - 1 position at front accessed through backstage door after reporting to the Box Office, 3 positions at rear accessed via the lift from the Box Office
 - 500 capacity including floor seating and raised stage
 - 12 wheelchair positions: 4 as per 340 layout and 8 spaces at floor level accessed through backstage door after reporting to the Box Office



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- Please note that our front row wheelchair position (AW1) will only fit a standard sized wheelchair. Electric chairs will fit providing that they are not larger than a standard wheelchair (800mm/3ft deep including any foot rests). Larger chairs or mobility scooters will need to go in the rear positions (NW2, NW3, NW4).
- Lighting is provided prior to a performance commencing and during any intervals. Once a show has begun, light is provided via front of house staff and torches.
- There are no stair handrails within the auditorium. Assistance will be provided to your seat by our Front of House team should you require it.
- Surfaces in the main auditorium are carpeted and the floor space at stage level is painted wood.

C1 Studio



- This is a 60 capacity studio space for seated events
 - The seating is all at one level and this includes the performance space
- Fluorescent lighting
- Floor surface is vinyl
- Accessed through double doors adjacent to the Box Office

Melton Theatre Bar

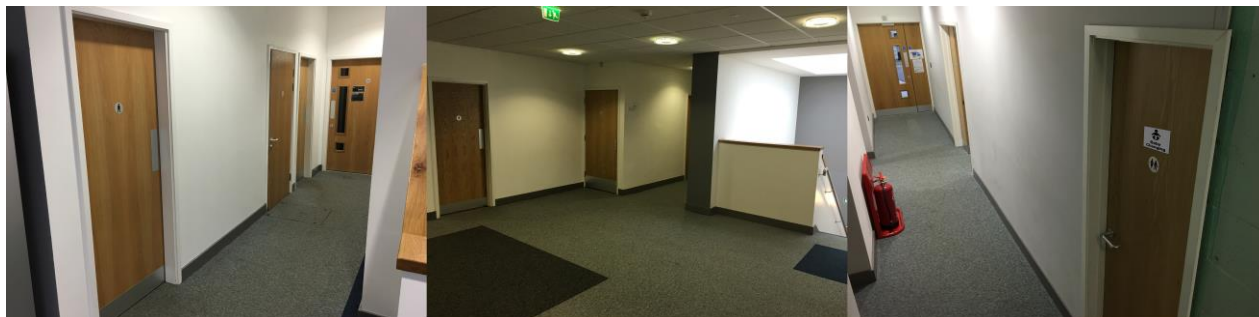


100 capacity space for seated events

- All one level of seating
- LED Lighting
- Vinyl floor surface
- Accessed through double glazed doors from Reception

Public toilets

There are accessible toilets on all floors of the building. We also offer baby change facilities in our unisex toilet opposite the Box Office. There are separate male and female toilets on all floors.



Accessible toilet and changing facility

- Door width is 90 cm
- Clear space for wheelchairs
- Left hand/right hand transfer
- Height from floor to seat is 48cm. There are grab rails
- There are emergency pulls in all toilets which alert Reception
- Fluorescent lighting
- Non slip floor



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Additional Information

- All staff are provided with equality and diversity training
- Staff are trained to assist visitors in the event of a site evacuation including the use of EVAC chairs
- Refuge points are signposted upstairs and there is a dedicated telephone for contact to the Fire Co-ordinator.
- We do not have any facilities for charging wheelchairs or mobility scooters
- There are hotels within Melton Mowbray, with varying degrees of accessibility. A list of accommodation providers is listed at the following link including more on their accessibility:

https://www.tripadvisor.co.uk/Hotels-g503960-Melton_Mowbray_Leicestershire_England-Hotels.html

- Valley Taxis - 01664 813400 provide an accessible taxi service across Melton Mowbray. More information is available at:

<http://www.accessiblecountryside.org.uk/leicestershire-taxis>

Future Plans

We are always looking for ways to improve our service, contact us with any you may have.

- We are looking to...
 - Add a crossover space at the rear of the stage for visiting companies on both levels
 - Increase toilet provision backstage for cast and crew.
 - Enable internal WC access for wheelchair patrons at ground level

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- www.meltontheatre.co.uk
- www.facebook.co.uk/meltontheatre
- [@meltontheatre](http://www.twitter.com/meltontheatre)
- Opening Times: Monday – Friday 8:00 – 22:00
(during school term time) Saturdays 08:00 – 18:00



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